

CIRCULAR

Circular No.	20250120-1	Circular Date	20250120
Category	Regulatory_ICC	Segment	ALL
Subject	Extension of timeline for implementation of the circular titled "Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC" dated December 02, 2024		
Attachments	• Annexure 1		

Subject: Extension of timeline for implementation of the circular titled “Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC” dated December 02, 2024

Members are requested to kindly take note of the IFSCA’s circular no. F.No. IFSCA-LPRA/3/2024-Legal and Regulatory Affairs, dated January 13, 2025, (copy enclosed as Annexure 1), issued by International Financial Services Centres Authority (IFSCA) regarding extension of timeline for implementation of the circular titled “Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC”, dated December 02, 2024.

For any clarifications, Members may kindly contact:

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**For and on behalf of
India International Clearing Corporation (IFSC) Limited**

**Ms. Gunjan Mirani
Chief Risk & Regulatory Officer**